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# SODEXO AT A GLANCE

**€19.8bn**  
of consolidated  
revenues

World leader in  
Quality of Life  
Services

**420,000**  
employees

**80**  
countries

**75 million**  
consumers  
per day

**19<sup>th</sup>**  
largest employer  
worldwide

# 2017 Global Workplace Trends



- **Sodexo trend experts identified trend themes and implications**
- **Identified 10 trend topics through Sodexo research and insights**
- **Leveraged news and research databases for supporting data and statistics**
- **Interviewed nearly 50 experts across the globe**
- **Report published early February 2017**

# 2017 WORKPLACE TRENDS AT A GLANCE

- 1. THE AGILE ORGANIZATION**  
Striking a Balance Between Speed and Stability
- 2. THE RISE OF CROSS-WORKPLACES**  
Accelerating Innovation Through Chance Interactions
- 3. EMPLOYEES WITHOUT BORDERS**  
Understanding the Impact of Migration on the Workplace
- 4. THE NEW GEN OF ROBOTICS**  
How Robots are Transforming the Way We Work
- 5. INTERGENERATIONAL LEARNING**  
A New Model for Talent Development
- 6. PERSONAL BRANDING GOES TO WORK**  
A Powerful Tool for Employees and Employers Alike
- 7. REDEFINING WORKPLACE EXPERIENCE**  
Putting Design Thinking Principles to Work
- 8. THE 2030 AGENDA FOR SUSTAINABLE DEVELOPMENT**  
Reframing CSR Through a Shared Vision and Common Purpose
- 9. UNLOCKING THE POTENTIAL OF MILLENNIAL TALENT**  
A New Understanding of What Drives this Generation
- 10. WELLNESS 3.0**  
The Workplace as a Wellness Destination

## ***In a nutshell***

*.. connectivity, innovations and uncertainty are rewriting the rules of the workplace*

*.. next-generation working styles are being defined by individuality, inclusiveness and techno-literacy*

*.. we can expect to see more robots as colleagues*

# THE NEW GEN OF ROBOTICS

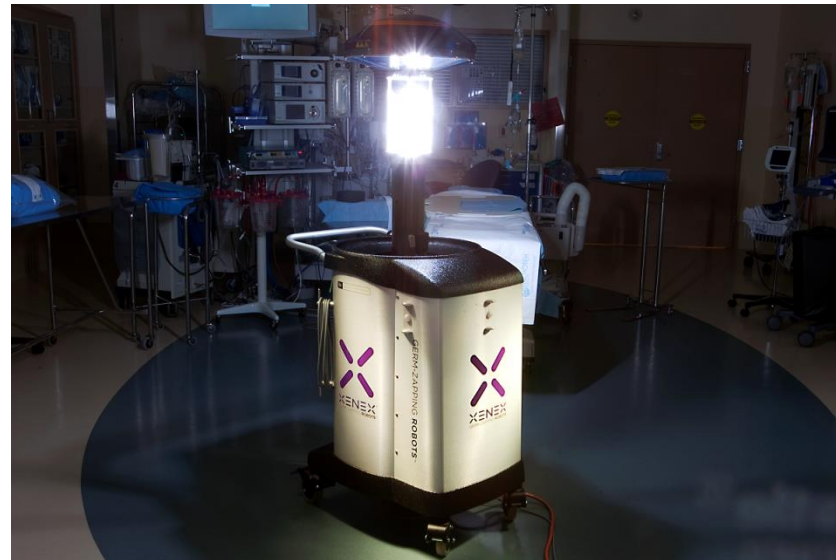
## *Trend reveals:*

### HOW ROBOTS ARE TRANSFORMING THE WAY WE WORK

- There's a strong contingent of anxious workers who worry that machines will take their jobs, rendering human staff passé. In reality, many robots are designed to take over dangerous or repetitive tasks, allowing employees to enjoy safer, more meaningful work.
- Machines won't be taking over the workplace entirely—at least not for the foreseeable future. And while the world of robotics will continue to evolve, some tasks and roles will remain uniquely human.

## Xenex: 'germ-zapping' robot

- high energy UV light provides a highly effective deep clean
- penetrates DNA of harmful bacteria, viruses & spores
- minimal interference to patient care and staff workflow
- already in use in Sodexo's healthcare operations in the US





# Meet: Mavis and Rosie

**Collaboration of human and robot workers to provide an enhanced outcome for patients  
with Xenex and manual cleaning combined – 91% average bacterial reduction**



**Barking, Havering and Redbridge  
University Hospitals**  
NHS Trust



In partnership with **sodexo**

# Thank you



**For more information on the Global Workplace Trends report visit:**  
[www.sodexo.com/2017-workplace-trends](http://www.sodexo.com/2017-workplace-trends)